



# Preliminary Information

## PIC6442 Drivers Information Center (DIC) Blank On Startup

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020 - 2021	All	All	All	All
Cadillac	CT5	2020 - 2021	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UDD - Color Re configurable Cluster
Condition	A customer may comment that the Drivers Information Center (DIC) is intermittently blank on startup and functionality is restored after a key cycle
Cause	Engineering Investigating

### Correction:

Engineering is aware of the concern and is working on a resolution.

Do not replace any parts in an attempt to repair this condition.

If this condition occurs, cycling the ignition will restore the DIC.

This PI will be converted to a bulletin when a resolution is available.

### Version History

Version	1
Modified	07/26/2021 - Created on.

